

Greetings to all WMTC Customers:

We hope that you are all having a happy and healthy year so far. We would like to thank you all for your patience during this past year while we transitioned to single stream recycling. It was a long and costly process and it took some time to work out the kinks, but we finally nailed it down. Please remember to refer to your recycling guide or go to the Bristol Resource Recovery website at www.brrfoc.org and search *information for Town of Southington* for a list of acceptable items. Thank you in advance for your cooperation.

WMTC's website is currently under construction to improve means of communication and provide more readily available information. This summer WMTC's website, www.wastematerialtrucking.com, will be offering optional payment methods, up to date holiday and weather schedules and recycling schedules. Also included will be information about our company and the variety of services we have to offer.

As Southington's first and only family trash haulers we know what you expect from your hauler and we will do whatever it takes to cater to your needs.

As always, we appreciate your business and encourage feedback from you so that we can continue to provide you with the highest quality service and remember, WMTC will always match any competitor's price for the same service.

Sincerely,
The Zommer Family
Mark A. Zommer, President



CUSTOMER SERVICE NOTES

PROPER CURBSIDE CONTAINER PLACEMENT ~ Please be sure to place your trash and recycling containers AT LEAST THREE FEET away from one another and/or any other objects. REMEMBER ALWAYS PUT CARTS OUT THE NIGHT BEFORE YOUR COLLECTION.

VACATION TIME ~ If you're planning on getting away this summer or any time during the year, please let us know. As a courtesy, WMTC will place a temporary hold on your service until you return from your vacation. Credits will be applied to accounts on hold for **three** or more consecutive weeks. Call our office to schedule stop and restart dates.

REFERRALS ~ Let us show our appreciation for referring a friend or neighbor by giving you 2 free months of service. Your friend or neighbor will also receive a free month.

EXTRA TRASH ~ For the occasional overflow of extra bags please call our office by 2PM prior to your regular collection day. If you have items that can't be bagged, call our office and arrange for a bulk pickup (May be a nominal fee).

YARD WASTE ~ Connecticut prohibits leaves and grass clippings from being disposed of in curbside trash due to possible combustion. Make arrangements for disposal with the Southington Highway Department at 860-276-9430 or consider composting your material and please ABSOLUTELY NO ROCKS, CONCRETE, BRICK, ECT.

COMMON RECYCLING MISTAKES

Although recyclable items can now be placed in the same recycling container, please be aware of the following common mistakes.

- **PLASTIC SHOPPING BAGS ARE NOT RECYCLED CURBSIDE.** Please recycle at your local grocery store.
- **PLASTIC CAPS AND LIDS ARE NOT RECYCLABLE.** Caps and lids must be discarded in trash before placing in the recycling container. Some plastic cap material is not recyclable and various caps and lids can jam machines used at the recycling facility.
- **USE CAUTION WHEN DISPOSING OF CARDBOARD.** Be sure to cut cardboard into small pieces so it is not wedged into the recycling container, thus preventing the contents from being completely emptied. * Please reference www.brrfoc.org for acceptable/ unacceptable items.

2011 HOLIDAY SCHEDULE

THURSDAY AND FRIDAY CUSTOMERS: Thanksgiving Day, Thursday November 24, and Friday November 25 trash and recycling will be delayed by one day. Thursday customers will be picked up on Friday the 25th, and Friday customers will be picked up on Saturday the 26th.

CHRISTMAS and NEW YEAR'S DAY: Christmas and New Year's Day both fall on Sundays this year. There will be no change to any of our customer's collection schedule during these holidays.
- All other holidays follow your regular schedule, no changes!

CONTACT US...

We are eager to answer questions and solve problems. For best results, call us Monday to Friday, 8AM to 4PM.

Tel: (860) 747-6816

Email: wmtc@wastetrucking.com

Website: www.wastematerialtrucking.com



LOOK FOR OUR BOOTH AT THE 2011 APPLE HARVEST FESTIVAL

DON'T MISS OUT! Last year just for stopping by our booth and entering our raffle one lucky WMTC customer won a 50" LG television and another super lucky WMTC customer won a **lifetime of free trash and recycling service**. We also gave away lots of goodies to our other customers and visitors. Stop by again this year to try your luck at our prize wheel and put your name in this year's raffle. And don't forget to try our tasty signature soda "Garbage Juice," made exclusively for WMTC by Connecticut's own, Avery's Soda.



WMTC drove in the Apple Harvest Parade to promote Recycling Awareness.

DUMPSTER RENTALS

WMTC has a wide variety of dumpsters ready for any type of job, available with usually only a 24 hour notice. Our competitively priced cans range in sizes between 6 cubic yards to 30 cubic yards. WMTC also provides weekly, biweekly, and monthly dumpster service for commercial business. Containers range in sizes between 2 cubic yards to 30 cubic yards. By signing up for business service you will automatically get a discounted residential rate. Call for a quote today!

BULKY CLEAN UP

If you aren't interested in renting a dumpster but still have a jam-packed garage or flooded cellar to clean, WMTC also provides large bulk pick up service. Call for prices, as always WMTC charges our customers a fair and reasonable fee.



Different sizes and styles available

RECYCLING TIDBITS:



- Glass can be recycled forever! It never wears out.
- The energy saved by recycling one bottle could light a 100 watt bulb for 4 hours.
- Americans use 4 million plastic bottles every hour, but only 25% of plastic bottles are recycled.

ATTENTION ON-LINE PAYERS – If you use on-line banking to make your payment, please make sure your bank is mailing your payment to: WMTC P.O. Box 431, Southington, CT 06489